

1. Login to MyCats account
2. Select which match you would like to return your seats for

Geelong Cats | Renew Now | Browse Memberships | Account Balance: AUD 0.00 | 0 Outstanding Invoices

Welcome | Account ID 871582

Membership

Marsh 1: Gold Coast SUNS v Geelong Cats at CR
Feb 22, 2020 • Sat • 06:40 pm • - -

Marsh 2: Geelong Cats v Essendon at CO
Mar 09, 2020 • Mon • 04:40 pm • - -

Rd 2: Geelong Cats v Gold Coast SUNS at KP
Mar 29, 2020 • Sun • 01:10 pm • - -

Rd 5: Geelong Cats v St Kilda at GMHBA Stadium
Apr 19, 2020 • Sun • 04:40 pm • - -

Invoice

There is no invoice to pay at the moment.

3. Select the 3 dots in the right corner, as highlighted below

Geelong Cats | Renew Now | Browse Memberships | Mar 29, 2020 @ 01:10 pm | **Rd 2: Geelong Cats v Gold Coast SUN...** | Print | Transfer | **...**

1 Ticket

Adult		
SECTION	ROW	SEAT
A2	C	13
48	21	30
DAY	HOUR	MIN

Barcode will be available [Fri, Mar 27, 2020 @ 01:10 pm](#)

TICKET DETAILS

ticketmaster verified

4. Then select 'Seat returns'

Renew Now Browse Memberships

Mar 29, 2020 @ 01:10 pm

Rd 2: Geelong Cats v Gold Coast SUN...

Print Transfer

Seat Returns

1 Ticket

SECTION	ROW	SEAT
A2	C	13

48 DAY 21 HOUR 28 MIN

Barcode will be available Fri, Mar 27, 2020, @ 01:10 pm

TICKET DETAILS

ticketmasterverified

5. Select the seat you wish to return

MyCATS AccountManager

with **ticketmaster**

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STEP 1: Choose game below
STEP 2: Select Action required
STEP 3: Select seats you wish to action
STEP 4: To manage more games, click Manage More Product otherwise, otherwise click your action button in the top right to continue.

Manage My Products

select an event

Transfer & Resale manage more products return (1)

back to March

MAR 29 SUN Rd 2: Geelong Cats v Gold Coast SUNS at KP -- 1:10 PM

Mobile Entry

product detail product history

Select an action below to manage your seats. ⓘ

Return

! If applicable, print your products anytime after 1:10 PM on Fri, 27 Mar 2020.

Section A2, Row C You have 1 seat(s) Select All

seat details	current entry method to event	product status
<input checked="" type="checkbox"/> Seat 13	Action required	

6. Then select 'return'

MyCATS AccountManager

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STEP 1: Choose game below
STEP 2: Select Action required
STEP 3: Select seats you wish to action
STEP 4: To manage more games, click Manage More Product otherwise, otherwise click your action button in the top right to continue.

Manage My Products

select an event ▼

[Transfer & Resale](#) [manage more products](#) [return \(1\)](#)

[back to March](#)

MAR
29
SUN

Rd 2: Geelong Cats v Gold Coast SUNS at KP
-- 1:10 PM

[Mobile Entry](#)

[product detail](#) [product history](#)

Select an action below to manage your seats. ?

[Return](#)

! If applicable, print your products anytime after **1:10 PM on Fri, 27 Mar 2020**.

Section A2, Row C **You have 1 seat(s)** Select All

seat details	current entry method to event	product status
<input checked="" type="checkbox"/> Seat 13	Action required	

7. Confirm your seat and select 'continue to return'

The screenshot displays the MyCATS AccountManager interface with a modal dialog box. The dialog box has a title bar that says "Below are your selected seats to return." and a "Close" button with an 'X' icon. The main text in the dialog reads: "Review your selected seats below. Note: You may discard a seat by deselecting the checkbox. Your previously printed or issued tickets will no longer be valid." Below this, it lists "Selected Products (1 events; 1 products)". The product details are: "Rd 2: Geelong Cats v Gold Coast SUNS at KP", "Sun, 29 Mar 2020 1:10 PM || -", "Section A2, Row C", and "Seat 13". At the bottom of the dialog, there is a "cancel" button and a "Continue to return" button, which is highlighted with a red rectangular border. The background interface shows the Geelong Cats logo, the slogan "STAND PROUD", and navigation links like "home | faq | contact us | view cart | log out". A calendar at the bottom shows the month of March 2020, with the 29th highlighted.

8. Agree to the terms and conditions and then select 'submit

MyCATS AccountManager

with **ticketmaster**[®]

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» REVIEW

CONFIRMATION

view all quick links

Product Return Instructions

1. Review & submit.

You are only eligible for reward credits toward your 2020 membership renewal and chosen donation stream if your seat is **successfully resold**. We will confirm with you via email 7 days after the match with the status of your seat return. To view terms and conditions click [here](#)

Credits are applied if seat is successfully sold

Below is a summary of the **1 item(s)** you have selected to return.

Note: Return ticket requests are final and cannot be cancelled. If you have any questions, please contact customer service at 1300-462-287.

If any of the products below are currently on a Card (Membership or Credit Card) or previously printed, they will no longer be valid.

	item	details	credit	edit items	credit total
	Rd 2: Geelong Cats v Gold Coast SUNS at KP Sun, 29 Mar 2020 1:10 PM	Section A2 Row C Seat 13	\$0.00		\$0.00

I agree to the **terms of use**. By using this Return service you agree that your personal information will be used and disclosed as permitted by the My Geelong Cats **privacy policy**. If you have any questions, please contact customer service at 1300-462-287.

Grand Total
\$0.00

submit

9. Once you reach the below screen, you have successfully returned your seat!

MyCATS AccountManager

with **ticketmaster**[®]

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REVIEW

» CONFIRMATION

view all quick links


Product Return Instructions

✓ 1. Review & submit.

You are only eligible for reward credits toward your 2020 membership renewal if your seat is **successfully resold**. We will confirm with you via email 7 days after the match with the status of your seat return. To view terms and conditions click [here](#)

Return Summary

Thank you for submitting your return request. Once processed the grand total below will be applied to your Geelong Cats Account.

item	details	credit	credit total
	Rd 2: Geelong Cats v Gold Coast SUNS at KP Sun, 29 Mar 2020 1:10 PM -	Section A2 Row C Seat 13 \$0.00	\$0.00
			Grand Total
			\$0.00

[home](#)

[manage more products](#)